

Good Evening Jennifer,

I received an email auto reply that Jaclyn was no longer working for CNA and to forward mail to your address.

Thank You!  
Larry Watts  
(903) 930-2071

----- Forwarded message -----

From: **Larry Watts** <[watts.larry@gmail.com](mailto:watts.larry@gmail.com)>  
Date: Fri, Apr 19, 2024 at 5:19 PM  
Subject: Fwd: Friday update - April 19, 2024  
To: <[Jaclyn.Miller@cna.com](mailto:Jaclyn.Miller@cna.com)>

Hi Jaclyn,

Attached you'll find an email sent out by the city director of public works and utilities regarding Mr. Sloan's intentions to start the concrete on our end of the block next week where the damaged brick is located. Please see my reply requesting they not interfere with your investigation. It's interesting to note they started on the other end of the block on the opposing side of the street and on this side of the street the other end of the block is the area that is in most need of concrete as they have the most stores affected by not having concrete.

It seems to be consistent with the pattern of conduct that we have been dealing with since the onset of their construction process.

Could you please provide me with an update as to the status of the investigation, the specific next steps we should expect?

Best regards,  
Larry Watts

----- Forwarded message -----

From: **Larry Watts** <[watts.larry@gmail.com](mailto:watts.larry@gmail.com)>  
Date: Fri, Apr 19, 2024 at 5:07 PM  
Subject: Re: Friday update - April 19, 2024  
To: Eric Powell <[Powell.Eric@marshalltexas.net](mailto:Powell.Eric@marshalltexas.net)>  
Cc: Alex Agnor <[Agnor.Alex@marshalltexas.net](mailto:Agnor.Alex@marshalltexas.net)>, Anna Lane <[alane@marshalltexas.net](mailto:alane@marshalltexas.net)>, Audrey B ([audreybsboutique@gmail.com](mailto:audreybsboutique@gmail.com)) <[audreybsboutique@gmail.com](mailto:audreybsboutique@gmail.com)>, Blackbird Bath <[blackbirdbathllc@gmail.com](mailto:blackbirdbathllc@gmail.com)>, Chip <[chiparledge@att.net](mailto:chiparledge@att.net)>, Debbie Parker <[dlparker1122@gmail.com](mailto:dlparker1122@gmail.com)>, [dscottcarlile1372@gmail.com](mailto:dscottcarlile1372@gmail.com) <[dscottcarlile1372@gmail.com](mailto:dscottcarlile1372@gmail.com)>, Edward Allen <[edsportscenterdesigns@gmail.com](mailto:edsportscenterdesigns@gmail.com)>, Elmer Vargas <[masterpiece2020@masterpiecebarbers.com](mailto:masterpiece2020@masterpiecebarbers.com)>, Gwen Volk <[gwenvolk@gwenvolk.com](mailto:gwenvolk@gwenvolk.com)>, Jackie <[netxcowgirl@yahoo.com](mailto:netxcowgirl@yahoo.com)>, Jeanette Krohn <[jnetwk@gmail.com](mailto:jnetwk@gmail.com)>, Karen Bickerdike <[karenbickerdike@att.net](mailto:karenbickerdike@att.net)>, Lacy Burson <[burson.lacy@marshalltexas.net](mailto:burson.lacy@marshalltexas.net)>, Marcel Avelar <[marcial.avelar@gmail.com](mailto:marcial.avelar@gmail.com)>, Maria - 1st Choice Personnel <[maria@1stchoicepersonnel.net](mailto:maria@1stchoicepersonnel.net)>, [paige@gfapartners.com](mailto:paige@gfapartners.com) <[paige@gfapartners.com](mailto:paige@gfapartners.com)>, Raigan Golladay <[royalcypress@outlook.com](mailto:royalcypress@outlook.com)>, Raven Lenz ([BlackBirdLLC@gmail.com](mailto:BlackBirdLLC@gmail.com)) <[BlackBirdLLC@gmail.com](mailto:BlackBirdLLC@gmail.com)>, Reta Williams <[retawilliams21@gmail.com](mailto:retawilliams21@gmail.com)>, Steven O'Bryan <[steven.obryan@gmail.com](mailto:steven.obryan@gmail.com)>, Terrell Smith <[Smith.Terrell@marshalltexas.net](mailto:Smith.Terrell@marshalltexas.net)>, <[casey@caseysloneconstruction.com](mailto:casey@caseysloneconstruction.com)>

Dear Mr. Powell,

As you and Casey Sloan Construction, LLC are aware, there is an insurance claim being investigated through his insurance company for the jack hammer damage to the brick and underlying broken pieces at 303 N. Washington Avenue. It is critical to emphasize that this investigation is still underway and has not yet concluded.

Pouring concrete before the investigation is finalized and before repairs are made to the jackhammered area will significantly interfere with both the investigation process and the implementation of proper repair methods. Unfortunately, we are not able to begin the repairs until the insurance company has finalized their investigation.

To facilitate a smooth resolution, we kindly request that concrete pouring in front of our building, 303 N. Washington Avenue, be postponed until the insurance claim investigation and repairs to the damaged area are finalized. We anticipate this process to extend beyond the middle of next week.

Furthermore, it is pertinent to mention that the most highly trafficked stores are located on the north end of the block and remain unaffected by the damage and require no repairs before pouring concrete. Considering these factors, we believe prioritizing the north end for concrete work would be the most efficient approach, allowing the insurance company and the brick repair contractor to complete their tasks without interruption.

Respectfully,  
Larry Watts  
(903) 930-2071

On Fri, Apr 19, 2024 at 3:51 PM Eric Powell <[Powell.Eric@marshalltexas.net](mailto:Powell.Eric@marshalltexas.net)> wrote:

Another week has gone by and we have seen some significant progress on the project with the pouring of concrete sidewalks on the east side as well as curb and gutter from the southwest corner to the north about 120 feet or so on the west side.

Tentative plans for next week:

- Continue pouring of sidewalk on the west side starting at the southwest corner ( I will try to get a definitive day and provide an update so store owners can plan for it)
- Pouring of additional concrete on the eastside to the next expansion joint (just north of the radio station)
- More curb and gutter on the west side moving north.
- General site cleanup

As a reminder once concrete pouring has begun in front of your place of business you must remain off of it for 48 hours (for example if concrete pouring has begun on Tuesday at 9:00am you cannot walk on it until Thursday at 9:00am). This allows for the top surface of the concrete to properly cure so as not to cause any deformations or issues with the finish. As stated above I will try and get updates on the exact days the sidewalks will be poured to keep everyone informed. Please email or call if you have any questions or concerns. Enjoy your weekend.

**Eric G. Powell, PE**

Director of Public Works & Utilities

City Engineer

903-935-4489

City of Marshall

PO Box 698

Marshall, TX 75671